

## Frequently Asked Questions

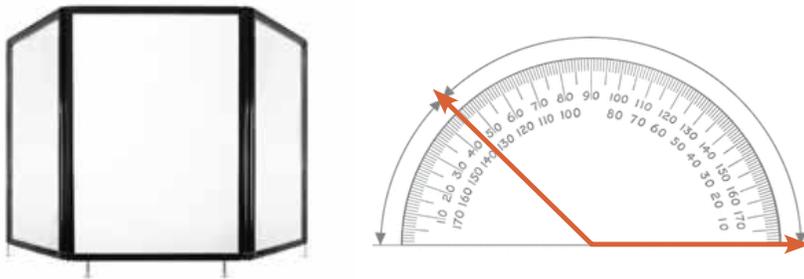
# All about MityLite Countertop Shields

### How do the shields attach to a surface? Are they free standing?

All 3 versions of the countertop shields are free standing and there is no need to secure the shields to the countertop with screws or other methods. However, if you want the shield to be a more permanent feature, it is possible to use screws or adhesive strips for added stability.

### On the Countertop Shield 3-panel models, how far in do I need to fold the side panels for it to be stable?

This is a bit subjective as it depends on how much physical contact the screen will have from either side. If you open the panels beyond a 135-degree angle at each fold, we strongly recommend taking additional mounting measures, permanent or semi-permanent. This can be with screws or anchors to the countertop, or double-sided foam tape.



### Is it possible to use the 3-panel models of the Countertop Shield in a straight line?

In order to safely use these 3-panel shields in a straight line, you must mount the Countertop Shield to the surface using screws, anchors, or double-sided foam tape.

### How thick is the acrylic on the shields?

The acrylic shield panels are 2.5 mm or 0.1-inch thick.

### Can I remove one of the panels on the 3-panel models?

Yes. It is possible to remove one of the panels to make it a 2-panel Countertop Shield.

### How many units do I have to order to get a custom-sized shield? What is the typical lead time for a custom shield?

For custom shields, MityLite prefers having an order of 5 to 10 units, depending on the complexity of the customization. The lead time will also vary depending on the complexity. If materials need to be ordered, that could add a few days or even a few weeks to the lead time.

**Do you sell any type of protective film that can be used to minimize scratches on the shield, like a phone screen protector? (Perhaps one that can also be replaced if needed?)**

We do not currently offer any type of protective film, however; we can work with a customer to source one if the customer felt that added protection was needed.

**What sizes are available for the Countertop Single Shield?**

There are two size options for the single shield:  
The wide shield sized at 29-in T x 32.5-in W  
The tall shield sized at 32-in T x 23-in W



**How do I secure the Countertop Single Shield?**

**Is hardware included?**

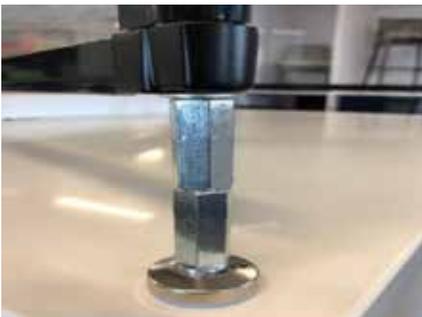
**What size is the base plate?**

The single panel can be free standing, but there are 2 holes in each of the base plates that can be used to screw the shield to a surface if more stability is required. The base design has recently been improved along with creating the option for a new, narrower and taller shield.



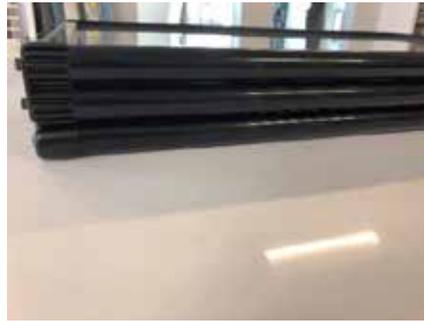
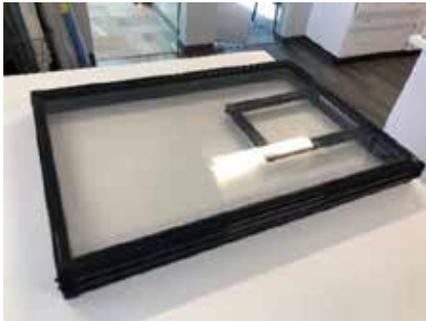
**With the 3-panel shield models, how do I adjust the height of the gap at the bottom?**

There are 4 legs on the Countertop Shields. Each leg is comprised of 3 sections that each have 2 leg pieces and a foot. Each piece is threaded together. The foot can be threaded out to add about an inch in extra height. You can also use only 1 of the leg sections if you wish.



**On the 3-panel shield models, what is the depth when folded?**

The Countertop Shields are 3-inch thick when folded.



**On the Countertop Shield with Cutout, what are the details should I know about the feet?**

The Countertop shield with Cutout has 2 non-skid rubber glides on the bottom of each panel for a total of 6 glides, each 3/8-inches tall.



Learn more about the Countertop Shields at [mitylite.com](http://mitylite.com)

Get a quote: [info@mityinc.com](mailto:info@mityinc.com), [800-909-8034](tel:800-909-8034)

